Highlights 3.9 November 2026

19/11/2026 4:53 pm GMT

Enhancements

Send History

We have made some improvements to the Print History function in the Patient record to make it more intuitive.

The Print History button has been renamed Send History to reflect the options to print or email. The print and email options have been combined, reducing the number of options in the drop-down menu. The choice to print or email is now made on the screen where you select the documents to include with the history.

We have also added the option to email insurance documents as well as print them. All other functionality remains unchanged.

Site Name in the Diary

Users working at sites with a group name before the site name were finding it difficult to see which site they had selected in the Diary.

We have extended the length of the Site Name field so that the full site name can be seen and mistakes avoided.

Preferred Practitioner

On the Details tab of the Patient module, the Preferred Surgeon field has been renamed Preferred Practitioner. Only the label has changed; you still choose the patient's preferred practitioner from the same list.

In Marketing → Report Wizard, a Preferred Practitioner column is now available when patient information is included in a report. It shows the name of the patient's preferred practitioner, or is blank if none is set.

Covetrus Wholesale Supplier

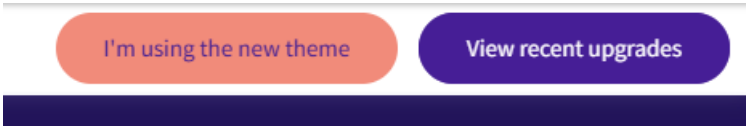
The Dunlop wholesale supplier has been renamed Covetrus. Ordering and batch downloads now work under the Covetrus name.

New Look Theme Styling

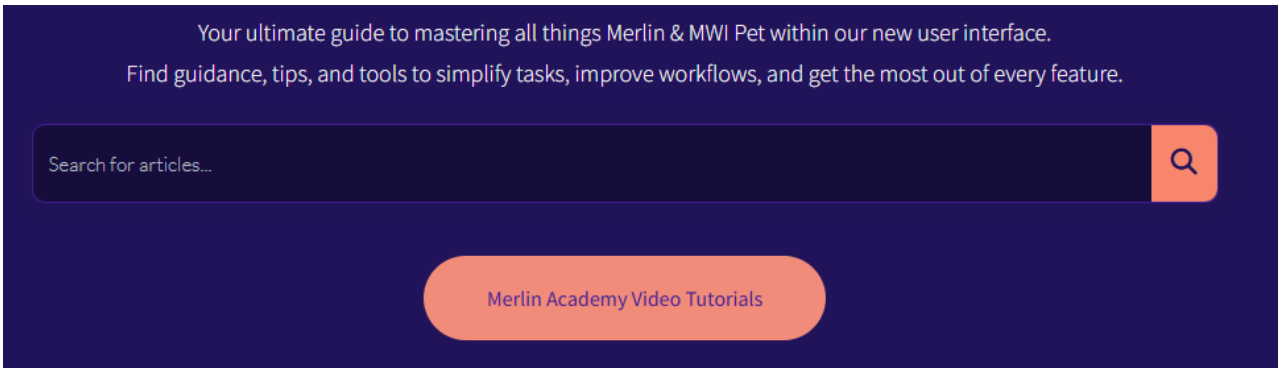
We have updated the styling of Reception and tables in the New Look theme, with a larger font size and updated colours.

Make sure to check out our Merlin Academy - Over 90 quick fire video's of Merlin's key workflows.

1. Ensure you're on the new theme help centre by clicking 'I'm using the new theme' at the top right.



2. Click the link to the Merlin Academy Video tutorials



3. Browse through over 90 videos split across various modules available within Merlin.

