

Version 3.4.0 June 2026

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The MWI Pet - Version 3.4 release contains a fix for an issue affecting appointment reason exceptions for practitioners across multiple sites.

We have fixed:

We have resolved an issue affecting Appointment Reason Exceptions for practitioners in practices with multiple sites.

Previously, when an appointment reason exception was added for a practitioner at one site, saving an exception for another site could overwrite the original configuration. This meant that only one site could retain appointment reason exceptions for a given practitioner at any one time.

What was happening

- Adding an appointment reason exception for a practitioner at one site worked as expected.
- However, adding an exception for the same practitioner at a different site removed the previously saved exception from the original site.
- As a result, practices with more than one site could experience appointment reason exceptions being overwritten when managing site-specific settings.

Resolution

This issue has now been fixed so that appointment reason exceptions can be saved and maintained independently for each site for the same practitioner.
