Highlights 3.5 May 2026

16/06/2026 10:32 am BST

Merlin 3.5 includes diary management improvements when creating and updating diary columns, as well as improved practitioner visibility within appointment reminders.

Enhancements

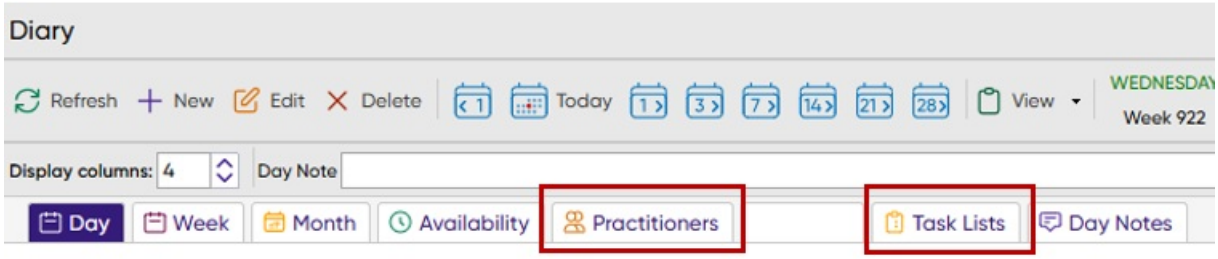
Reminders

Appointment reminders now show the assigned practitioner's name when one has been set, helping clients see the correct treating practitioner when the communication includes the practitioner merge field.

Diary Management

The Diary module now displays Practitioners and Task Lists in their own dedicated tabs, replacing the previous combined "Surgeons" view

- The tab previously named 'Surgeons' has been re-named to 'Practitioners'.
- Managing your previously named 'Task lists' is now managed within a specific tab named 'Task Lists'.



This results in improved efficiency when setting up the visibility of Practitioners and Task Lists within your diary, allowing tasks lists to be managed separately to practitioners.

Un-neutered Pet Prompt

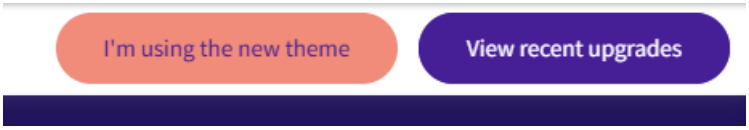
In Charity Mode, the unneutered pet prompt shown during appointment arrival can now be switched off by raising a request to Support.

Microchip Validation

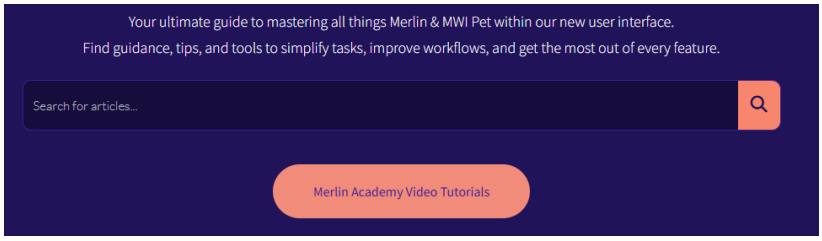
Microchip number validation has been refined to help prevent numbers outside valid microchip ranges from being submitted.

Make sure to check out our Merlin Academy - Over 90 quick fire video's of Merlin's key workflows.

1. Ensure you're on the new theme help centre by clicking 'I'm using the new theme' at the top right.



2. Click the link to the Merlin Academy Video tutorials



3. Browse through over 90 videos split across various modules available within Merlin.

