

# 3.2 November 2025

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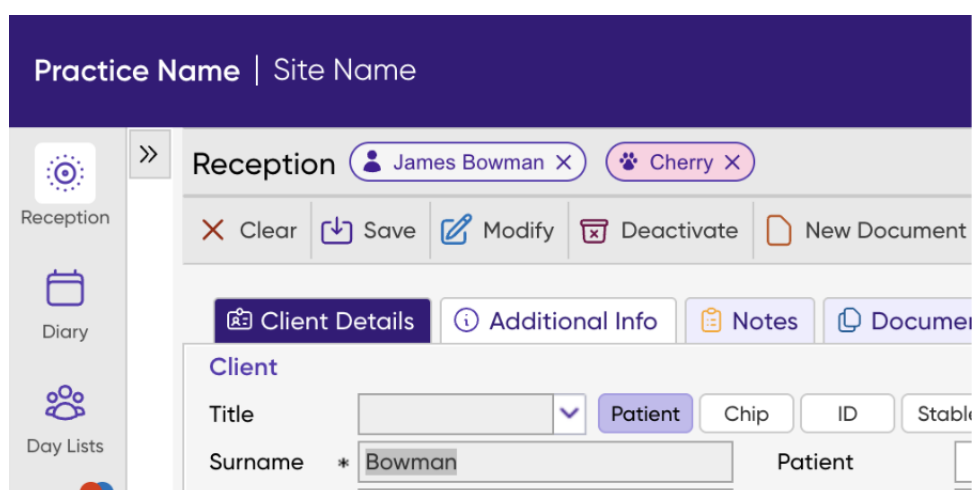


Merlin 3.2 enhances the new theme with client and patient indicators and contains a raft of quality improvements.

## Enhancements

### Client/Patient indicators (New theme)

We've added new breadcrumb-style Client and Patient indicators next to page titles. Alongside the existing display at the bottom of the page, these now allow quick clearing of selected Clients or Patients, streamlining navigation within Merlin.



Want more information about Merlin's new theme? Click [here](#) for the details.

## We have fixed:

- Holiday Management: A warning is now displayed if a user attempts to book holiday for a surgeon working across sites who already has an appointment scheduled at a non-logged-in site.
- Loaded Reports Filename: The filename is now displayed correctly in the PDF viewer.
- Device Profile Searching: The administration menu now returns appropriate results for device profile searches.
- Device Profile Deletion: This issue has been resolved; profiles will now clear for new logins after

deletion.

- Accessing Accounts or Payments: Access issues after utilizing the Return Money tab have been fixed.
- Sorting by Subject in Internal Messages: This functionality now operates as intended.
- Loyalty Card Issued On Field: The field is now editable when a species is configured to support Loyalty Cards.
- Payment Allocation Screen: The screen now fully populates even on slow internet connections.
- Clinical Note Draft Duplication: Editing multiple clinical notes now requires saving or deleting the current note before editing a second note.
- Client Purge Tool Outstanding Balance Report: This report now returns accurate data.
- Statistical Reports:
- Top Dispensed Products – By Quantity: This report now loads correctly in all scenarios.
- Net Sales by Appointment: Results are now displayed correctly for CSV format.
- Treatment Labels: Spacing issues have been resolved where spaces were incorrectly removed.
- Error Messages in Email as HTML: Users will no longer encounter error messages when using this feature on large documents.
- Reminders: Reminders are now deleted correctly when an item is credited.
- Lab Results from Milab: Results for GOT/AST and GPT/ALT tests are now returned.
- Petios Insurance Claims: Sending claims will no longer fail due to invalid characters on the patient account.
- Patient Details Colouring: The colouring will now persist when saving under specific conditions.
- Invoice Total Values: Negative total values due to fixed value discounts applied before treatment price amendments are now corrected; the discount can now be deleted.
- Item Time on VAT by Days All Rates Report: The CSV option now functions correctly.
- Stock Movement Report: Client names now display correctly for pre-invoiced items.
- Summary Data on Accounts Multi-Invoice Report: This is now accurate when using the Invoice5E\_MultiInvoiceUnitPrice template.
- Daylist Practitioner Change: The practitioner will now change correctly when copying, cutting, and pasting an appointment for a Task list.
- Various UI Fixes and Tweaks: Additional minor improvements have been made throughout the interface.

