

Price Update

05/02/2026 2:40 pm GMT

Summary

This screen facilitates the import of pricing information from your wholesale supplier. This process stores your supplier's price file, onto which you may apply your markups and dispensing fees through Code Entry.

Price Updates can be performed directly in Merlin from the following wholesale suppliers in the UK: MWI Animal Health, Covetrus and NVS.

Details

Importing Prices (MWI Animal Health Wholesale Users)

This process can be automated for MWI wholesale users. The setup for this is documented below.

Set up an automated price update

1. Navigate to Inventory > Wholesale > Price Updates tab.
2. Select the 'Schedule' button from the left hand side.
3. A window will display, providing a variety of options for the scheduled task:

Price Import Scheduler

Schedule Task

On Off

Time

Import prices every at starting on

Sites

Esher SA Select All/None

 Walton LA

 Guildford EQ

 Referral Hospital

 Weybridge Charity Vets

Price

All Increases Only

Notify

A Cattell

 A Masters

 A Smith

 Ali Matoorian

 D J Gridley

We recommend the following configuration:

Schedule Task = ON

Time = Import every 4 week(s) at 21:00 on the first of each month.

Sites = All Sites

Notify = Admin users. (Notifications are sent via [Internal Messages](#)).

4. To save the scheduled task select 'Save'. Scheduled tasks can be viewed in the Scheduler screen.

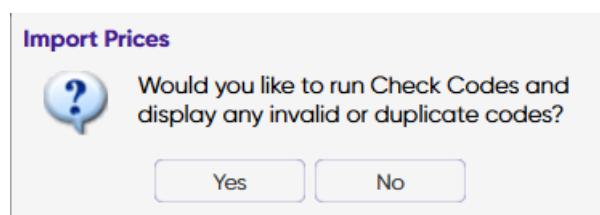
Importing Prices (All other Suppliers)

To manually import prices from your supplier, follow the below process.

1. Navigate to Utilities > Wholesale > Price Updates tab.
2. Select 'Import Prices'.
3. Each Supplier has its own file format that they can provide to the practice.
4. Select the site's you wish to update prices for.

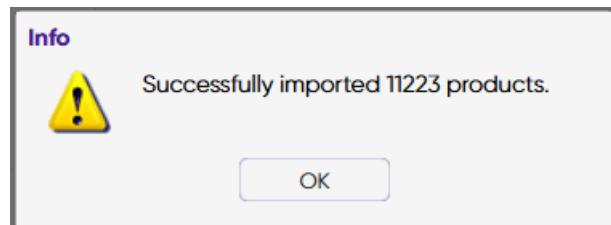


5. Once you have selected 'Import Price', the below window will appear.
6. Select 'Yes' to run a check for Invalid/Duplicate codes or select 'No' to continue.



More information on the importance of this task can be found in [Check Codes](#).

Once continuing with the price import, a confirmation window will display.



After clicking 'Ok', users will get the staging price file information which will display any errors or warnings. Users can click the radio buttons to display All, Errors, or Warnings.

Price Import - Staging Price File Information				
Prices may be edited prior to import. <input checked="" type="radio"/> Select All <input type="radio"/> Errors <input type="radio"/> Warnings				
Description	Code	Price	Validation	
3PL product Template	00000508	0.00		
ANIMAL MEDICINE ADMIN RECORD BOOK	01060019	7.05		
ANIMALINTEX HOOF POULTICE HORSE (3)	01170185	6.98		
MAXIDEX EYE DROPS 0.1% 5ML ++M TTL	01180076	5.18		
MAXITROL EYE DROPS 5ML ++M TTL	01180087	6.68		
MAXITROL OINTMENT 3.5G ++M TTL	01180098	4.73		
MAXITROL OINTMENT 3.5G ++M TTL	01180098	4.73		
MYDRIACYL EYE DROPS 1% 5ML ++M	01180101	11.79		
ALL-TRACE BOLUS CATTLE X 20	01200016	67.93		
RUMBUL MAGNES BULLETS CATTLE X10	01200082	37.87		
OSTER OIL LUBE 118ML	01210155	5.81		
BAYTRIL ORAL 10% POULTRY 100ML	01250138	57.39		
ANIMALINTEX SINGLE (ORIGINAL)	01300065	5.06		
AQUPHARM 1 0.9% SODIUM CHL 500ML	01300101	3.88		
AQUPHARM 1 0.9% SODIUM CHLORIDE 1L	01300112	4.98		
AQUPHARM 9 RINGERS SOLUTION 500ML	01300167	7.48		
AQUPHARM 18 0.18% SOD CHL 4% GLUCOSE 500ML	01300214	5.24		
VETERGESIC SINGLE DOSE 5X1ML SCH3	01300258	12.84		
VETASEPT C-HEX CLEAR 500ML TRIGGER	01300779	6.43		
VETASEPT C-HEX CLEAR REFILL 6X500ML	01300780	30.06		
GAMGEE 12" 500G (BLUE) NON WOVEN	01300860	12.14		
JELCO CATHETER 14GX2.1/4	01301068	1.37		
JELCO CATHETER 16GX2.1/4	01301079	1.37		
Page 1 of 113 Previous Next Last				
Errors: 0 Warnings: 27 Displaying 1 - 100 of 11245				
<input type="button" value="Approve"/> <input type="button" value="Cancel"/>				

The warnings commonly display any zero price items.

Price Import - Staging Price File Information						
Prices may be edited prior to import.				○ Select All	○ Errors	● Warnings
Description	Code	Price	Validation			
3PL product Template	00000508	0.00				
CUSTOMER ADVANCE - CAPITAL	29994400	0.00				
CUSTOMER ADVANCE - INTEREST	29994500	0.00				
NOBIVAC SYRINGE PK 50 FOC*	30239897	0.00				
UNIVERSAL HAND TOWEL DISPENSER FOC TTO:	30283902	0.00				
BOVILIS INTRANASAL CAN L/LOK FOC*	30289013	0.00				
TTA XGEN (FORKLESS) PLATE PROFILES	30371497	0.00				
PAX PLATE PROFILES	30371500	0.00				
INTRANASAL ADAPTOR DOG/CAT X5 FOC*	30440749	0.00				
COSECURE LAMB HEAD FITS SHEEP APPLICAT	30453570	0.00				
ONSIOR CAT DISPENSING ENVELOPE X 25	30494792	0.00				
ONSIOR DOG DISPENSING ENVELOPE X 25	30494806	0.00				
METACAM SINGLE SYR FOR CAT FOC	30499140	0.00				
METACAM SINGLE SYR LARGE DOG FOC TTO:	30499151	0.00				
NOROCLAV DISP ENV PKx1000 FOC	30502653	0.00				
BLUE CROSS DONATION BAGS FOC	30509710	0.00				
LOXICOM CAT SYRINGE 1ML	30511279	0.00				
PET REMEDY IVC POS MARKETING PACK FOC	30524690	0.00				
IVC BARCODE SCANNER (NETURN) FOC	30531582	0.00				
IVC MEDICAL PACKAGING RECYCLING BOX TTL	30536702	0.00				
IVC MEDICAL PACKAGING RECYCLING LINER	30536826	0.00				
CREDELIO PLUS DISPENSING ENVELOPE X 25	30551820	0.00				
ADVOCATE DOG DISPENSING ENVELOPE X 25	30551830	0.00				
ADVOCATE CAT DISPENSING ENVELOPE X 25	30551831	0.00				
< ← Page 1 of 113 →				Displaying 1 - 100 of 11245		
Errors: 0	Warnings: 27				Approve	Cancel

To continue with the import, click 'Approve'. The next step is to update your prices inline with the new price file.

Updating your prices

The supplier price file is now imported into your database and is available for ordering of drugs and supplies and for assigning codes in Code Entry. The next step is to update prices.

1. In the lower half of the screen, you will see any items stocked by the practice (and ordered from the selected supplier) along with the old price, new price and difference percentage (Diff %).

Select	Updated	Description	Supplier Code	Date	Old Price	New Price	Diff %
<input type="checkbox"/>	No	Animal Medicine Admin Record Books	01060019	30/07/2025	7.05	7.05	0.00
<input type="checkbox"/>	No	Maxitrol Drops 5ml	01180098	30/07/2025	4.73	4.73	0.00
<input type="checkbox"/>	No	Maxitrol Oint 3.5g	01180098	30/07/2025	4.73	4.73	0.00
<input type="checkbox"/>	No	Maxitrol Drops 5ml	01180098	30/07/2025	4.73	4.73	0.00
<input type="checkbox"/>	No	Maxitrol Oint 3.5g	01180098	30/07/2025	4.73	4.73	0.00
<input type="checkbox"/>	No	Mydracryl Drops 1% 5ml	01180101	30/07/2025	11.79	11.79	0.00

2. If you wish to update all prices, regardless of whether they have gone up, down or remain unchanged, select the 'Select All' label, before clicking the 'Update Prices' button on the right hand side.

Show Items		All	<input type="button" value="▼"/>	Select All <input checked="" type="radio"/>	Select None <input type="radio"/>	Select Price Increases <input type="radio"/>	<input type="radio"/>
Select	Updated	Description			Supplier Code		
<input checked="" type="checkbox"/>	No	Animal Medicine Admin Record Books				01060019	
<input checked="" type="checkbox"/>	No	Maxitrol Drops 5ml				01180098	
<input checked="" type="checkbox"/>	No	Maxitrol Oint 3.5g				01180098	
<input checked="" type="checkbox"/>	No	Maxitrol Drops 5ml				01180098	
<input checked="" type="checkbox"/>	No	Maxitrol Oint 3.5g				01180098	
<input checked="" type="checkbox"/>	No	Mydriacyl Drops 1% 5ml				01180101	

Note: If you wish to alter only prices which have increased, select the 'Select Price Increases' and then select 'Update Prices'. It is also possible to manually select the prices you wish to adjust, by ticking the relevant checkboxes.

Price Change Report

Following any price updates, it is possible to produce a price change report by selecting the task item on the left hand side, then click 'Price Change Report'.

Please select an audit from the list

Updated by Terry jupiter on 04/04/2025 08:50:11, 1 products affected, 15 sites

Updated by Scheduled Task on 16/01/2025 21:00:20, 1 products affected, 15 sites

Updated by Scheduled Task on 08/08/2024 21:00:08, 1 products affected, 15 sites

Ascot

Basingstoke

Bournemouth

Chelmsford

Cheltenham

Chester

Derby

Apply changes to Site(s)

Select All/None

This will produce a report in a new window, identifying old and new prices and a % difference.

Price Audit

Printed at Site: Esher
 Work Site: Esher
 ChangeDate: 08-Jul-24 14:11
 ChangeUser: jupiter
 Supplier: Centaur

RM Veterinary Hospital
 82 Oak Tree Lane
 Esher, Surrey, GU13 5AX
 Tel: 0845 2000 725
 Fax: 0845 2000 712
 VAT Reg No: 123 456 789
 Web: <https://vetspace.com>
 Email: support@mwiah.co.uk

CodeId	Code	Description	Old	New	Diff %
Client Site Esher					
Treatment Type Application					
3053	3053	Hibiscrub Per MI	140.22	70.12	-49.99
Treatment Type Counter					
2815	2815	Seraquin Tabs Cat&smi Dog	76.45	76.44	-0.01
2816	2816	Seraquin Tabs Lge Dog	159.84	159.83	-0.01
Treatment Type Injections Stock					
10125	10125	Efortesol Amps 100mg 1ml	16.20	13.33	-17.72
2326	2326	Lincocin Solution 100mg/ml 100ml	20.99	19.56	-6.81
Treatment Type Item					
925	925	Animalintex Single	5.67	5.06	-10.76