

# External Lab Request

25/06/2026 9:09 am BST

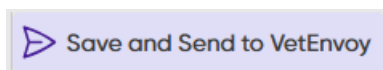
## Summary

VetXML Labs is used to communicate and exchange data for Lab results and Lab requests. You can send a lab request to lab companies that are supported by Petios.

## Send a Lab Request to VetXML

Once a lab request has been created, it can be sent to VetXML.

1. Create the lab request.
2. From the patient record, navigate to Lab > Lab Request tab to locate the required request.
3. Select the lab category from the left hand side, then use the tick boxes to select the specific requests.
4. Next, click 'Save & Send to VetEnvoy'



The 'Send VetEnvoy Lab' window will display.

5. Select the appropriate lab company from the drop down.
6. It is optional to type in the amount charged for the request. This will add a charge onto the account. Alternatively, leave the charged amount blank and add the charge via Add Treatment.
7. Select the appropriate mailing group from the drop down. Those in the group will receive notification when the lab results are returned to Merlin.

**Send VetEnvoy Lab**

Patient Name: Poppet

Lab Date: Mon Jul 21 11:36:56 GMT+100 2025

Lab Category: BIOCHEMISTRY

Lab Company: [Dropdown]

Charged Amount: £0.00

Mail Group: VETS [Dropdown]

[Send] [Cancel]

The mailing group can be created and edited in Message Maintenance.

8. Click Send to send the request to VetEnvoy.

9. Once sent, a line will be added to the patient history for reference.

Next, generate a Lab Form to be printed off and included with the sample in the biohazard bag.

### Generate a Lab form

1. Navigate to Integrations > VetXML
2. Right-click on a request.
3. Select the 'Create Form' option.

Service Types	Status	In Process	Site	Description	Recipient	Last Updated	Created	Status
Microchip Re...			1101	pend, haecion biochemistry	Test Lab	25 Jul 2025 14:16:11	25 Jul 2025 14:16:10	Lab Service Requisition awaiting collection by Lab Company
Insurance Claim			1101	Simba, patel test-VetEnvoy-Category	Test Lab	25 Jul 2025 14:19:39	25 Jul 2025 14:19:38	Lab Service Requisition awaiting collection by Lab Company
Lab Report			1101	Simba, patel test-VetEnvoy-Category	Test Lab	25 Jul 2025 14:36:21	25 Jul 2025 14:36:...	Lab Service Requisition awaiting collection by Lab Company
			1101	asafsd, Soroo Biochemistry	Test Lab	28 Jul 2025 13:44:14	28 Jul 2025 13:44:...	Lab Service Requisition awaiting collection by Lab Company
			1101	asafsd, Soroo Biochemistry	Test Lab	28 Jul 2025 17:11:31	28 Jul 2025 17:11:31	Lab Service Requisition awaiting collection by Lab Company
			1101	Tilly, Clayton Biochemistry	Test Lab	30 Oct 2025 16:20:...	7 Oct 2025 11:05:38	Lab Service Requisition awaiting collection by Lab Company
			1101	Simba, patel test-VetEnvoy-Category	Test Lab	30 Oct 2025 16:20:...	30 Oct 2025 16:16:...	Lab Service Requisition awaiting collection by Lab Company
			1101	Simba, patel Haematology	Test Lab	30 Oct 2025 16:20:...	30 Oct 2025 16:19:...	Lab Service Requisition awaiting collection by Lab Company
			1101	Fudge, patel Haematology	Test Lab	30 Oct 2025 17:06:...	30 Oct 2025 17:05:...	Lab Service Requisition awaiting collection by Lab Company
			1101	Kevin, Smith Haematology	Test Lab	5 Nov 2025 08:42:...	5 Nov 2025 08:41:13	Lab Service Requisition awaiting collection by Lab Company
			1101	Kevin, Smith Biochemistry	Test Lab	5 Nov 2025 09:02:...	5 Nov 2025 09:01:...	Lab Service Requisition awaiting collection by Lab Company
			1101	Morris, Lowe Biochemistry	Test Lab	5 Nov 2025 09:07:12	5 Nov 2025 09:06:...	Lab Service Requisition awaiting collection by Lab Company
			1101	Morris, Lowe Biochemistry	Test Lab	5 Nov 2025 09:14:13	5 Nov 2025 09:13:...	Lab Service Requisition awaiting collection by Lab Company
			1101	Morris, Smith Biochemistry	Test Lab	5 Nov 2025 09:36:...	5 Nov 2025 09:35:...	Lab Service Requisition awaiting collection by Lab Company
			1101	Morris, Smith Biochemistry	Test Lab	5 Nov 2025 09:36:...	5 Nov 2025 09:35:...	Lab Service Requisition awaiting collection by Lab Company

1. A Lab form is generated which can be printed and sent to the lab company.

Print this page

VetSpace VetXML request form - VetEnvoy Request ID : f6508499-a2e5-4964-9817-983905cac299









**Practice Details**

Practice Name	Test Practice 59	Practice Telephone	0845 2000 7251
Practice Address	1 Oak Tree Lane, Esher, Surrey	Practice Postcode	GU15 3YL
Practice Email	somevalue@somevalue.com	Practice Lab Ref	
Practice VetEnvoy ID	GUID: 0901b9cf-344c-4880-9466-8a6c20394239		









## View a VetXML Lab Request

1. Navigate to Integrations > VetXML.
2. Select the 'Lab Report' service type from the left-hand side menu.
3. A list of lab requests will be displayed.

VetXml Mr Joe Smith Morris

Service Types Status In Process Site: All Description Refresh

Service Type	Site	Comple...	Description	Recipient	Last Updated	Created	Status
Lab	1101		BEVIAZ, HOBSON biochemistry	TEST LAB	24 Apr 2024 13:17:17	24 Apr 2024 13:15:...	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		Simba, patel test-VetEnvoy-Category	Test Lab	25 Jul 2025 14:16:11	25 Jul 2025 14:16:10	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		Simba, patel test-VetEnvoy-Category	Test Lab	25 Jul 2025 14:19:39	25 Jul 2025 14:19:38	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		Simba, patel test-VetEnvoy-Category	Test Lab	25 Jul 2025 14:36:21	25 Jul 2025 14:36:...	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		asfasdf, Soroo Biochemistry	Test Lab	28 Jul 2025 13:46:16	28 Jul 2025 13:44:...	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		asfasdf, Soroo Biochemistry	Test Lab	28 Jul 2025 17:11:31	28 Jul 2025 17:11:31	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		Tilly, Clayton Biochemistry	Test Lab	30 Oct 2025 16:20:...	7 Oct 2025 11:05:38	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		Simba, patel test-VetEnvoy-Category	Test Lab	30 Oct 2025 16:20:...	30 Oct 2025 16:16:...	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		Simba, patel Haematology	Test Lab	30 Oct 2025 16:20:...	30 Oct 2025 16:19:...	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		Fudge, patel Haematology	Test Lab	30 Oct 2025 17:06:...	30 Oct 2025 17:05:...	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		Kevin, Smith Haematology	Test Lab	5 Nov 2025 09:02:...	5 Nov 2025 08:41:13	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		Kevin, Smith Biochemistry	Test Lab	5 Nov 2025 09:02:...	5 Nov 2025 09:01:...	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		Morris, Lowe Biochemistry	Test Lab	5 Nov 2025 09:07:12	5 Nov 2025 09:06:...	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		Morris, Lowe Biochemistry	Test Lab	5 Nov 2025 09:14:13	5 Nov 2025 09:13:...	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		Morris, Smith Biochemistry	Test Lab	5 Nov 2025 09:36:...	5 Nov 2025 09:35:...	Lab Service Requisition awaiting collection by Lab Company
Lab	1101		Morris, Smith Biochemistry	Test Lab	5 Nov 2025 09:36:...	5 Nov 2025 09:35:...	Lab Service Requisition awaiting collection by Lab Company

Page 3 of 3

Displaying 101 - 121 of 121

Details for the above selected record

Activity (3) Discussions (0) Attachments (0) Batches (0)

Status	Last Updated (Desc)
1 New Lab Service Requisition, or Lab Report, has been generated	5 Nov 2025 09:35:28
2 Lab Service Requisition awaiting collection by Lab Company	5 Nov 2025 09:35:37

### **Monitoring Lab requests.**

1. Select a lab request.
  2. The status of the lab request is displayed in the bottom half of the screen.
  3. Once a lab result has been received, it will display as completed with a green tick.
  4. Right-click and select 'View Item' to view the results, alternatively visit the Patient's Treatment History as it will have auto-uploaded.
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