Microchips

Summary

Microchip registrations can be completed via VetXML. Users can register a patient's microchip details and send information to the relevant company without filling out forms or details on the providers website.

Details

Register a Microchip using VetXML

There are 2 ways to register a microchip within Merlin.

Registering or editing a patient from Reception

1. Navigate to the Patient Details Screen (Reception > Patient Details).

2. Enter a microchip number.

3. Select 'Save' and the 'Send VetXml Chip' screen will display (If VetXML is enabled).

Send VetXml Chip   ✕

Chip No.   953010000000000   Company   Any

Patient Name   Poppet   ☐ Information Already Sent

☐ Third Party

By registering this microchip, you hereby confirm that you have explained to the person presenting the animal to be microchipped that the information provided by them will be retained by the microchip database for the purpose of identifying and securing the welfare of the animal, and that it may therefore be disclosed to any authorised person(s) involved in identifying or securing the welfare of the animal. The microchip database operator may contact / confirm details with the owner via any channel (post, call, email, etc) as is defined within their terms and conditions. The operator may contact for various requirements or marketing material and may

☐ Please indicate here if you **do not wish** to receive such information by post

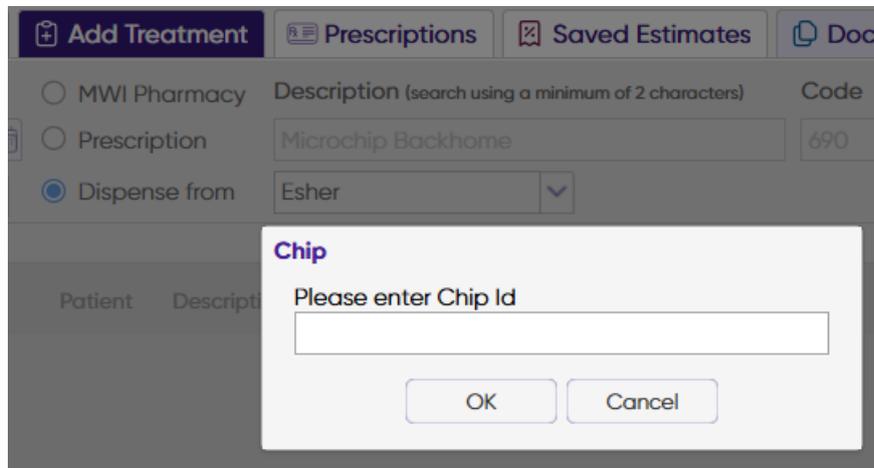☐ Please indicate here if you **do** wish to receive such information by email and/or phone

☑ Authorise

🔄 Send   ✖ Cancel

4. The data protection text will show from the microchip company (detected based on the chip number).

5. Tick the necessary checkboxes based on conversation with the client.

6. Select 'Send'.

7. A registration receipt is generated which can be provided to the client as a receipt. The certificate paperwork will follow from the microchip company.

8. Once sent, a line will be added to the patient history for reference.

Registering when adding a microchip as a treatment.

Microchips can also be registered when adding treatment.

1. Dispense an item with the <u>'Is Chip' treatment option enabled</u> within Code Entry. If this is not enabled, Merlin will not recognise you are adding a microchip.

2. Enter a microchip number.

3. Select 'Ok' and the 'Send VetXML Chip' screen will display (If VetXML enabled).

4. The data protection text will show for the microchip company (detected based on the chip number).

5. Tick the necessary checkboxes based on conversation with the client.

6. Select 'Send'.

7. A registration receipt is generated which can be provided to the client as a receipt. The certificate paperwork will follow from the microchip company.

After the registration request has been sent, users can view the status via Integrations > VetXML and selecting the service type of Microchip.

A list will display of all requested registrations, with filters available to amend the information shown.

When a patient is selected, the bottom half of the screen will detail the activity of the registration with date and time stamps of when the status was last updated.

To view the registration receipt again, right click a patient and select 'View Item'. This will display the receipt in a new window.