

Microchips

18/03/2026 1:06 pm GMT

Summary

Microchip registrations can be completed via VetXML. Users can register a patient's microchip details and send information to the relevant company without filling out forms or details on the providers website.

Details

Register a Microchip using VetXML

There are 2 ways to register a microchip within Merlin.

Registering or editing a patient from Reception

1. Navigate to the Patient Details Screen (Reception > Patient Details).
2. Enter a microchip number.
3. Select 'Save' and the 'Send VetXml Chip' screen will display (If VetXML is enabled).

Send VetXml Chip X

Chip No. Company

Patient Name Information Already Sent

Third Party

By registering this microchip, you hereby confirm that you have explained to the person presenting the animal to be microchipped that the information provided by them will be retained by the microchip database for the purpose of identifying and securing the welfare of the animal, and that it may therefore be disclosed to any authorised person(s) involved in identifying or securing the welfare of the animal. The microchip database operator may contact / confirm details with the owner via any channel (post, call, email, etc) as is defined within their terms and conditions. The operator may contact for various requirements or marketing material and may

Please indicate here if you **do not wish** to receive such information by post

Please indicate here if you **do wish** to receive such information by email and/or phone

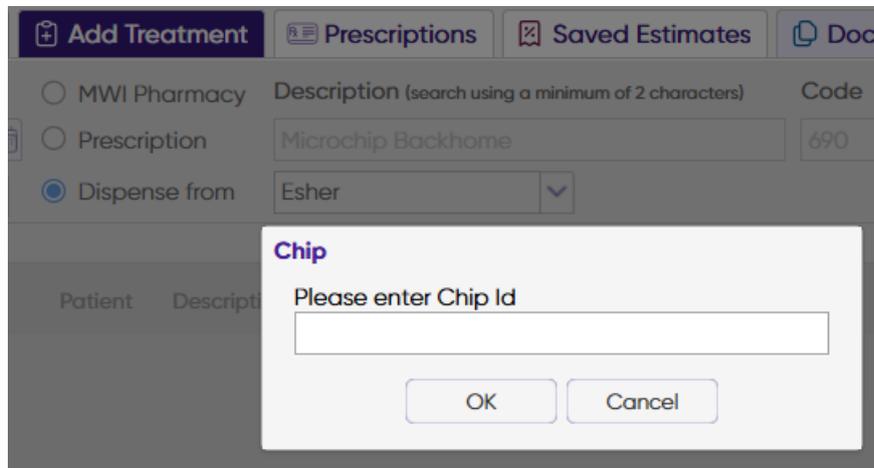
Authorise

4. The data protection text will show from the microchip company (detected based on the chip number).
5. Tick the necessary checkboxes based on conversation with the client.
6. Select 'Send'.
7. A registration receipt is generated which can be provided to the client as a receipt. The certificate paperwork will follow from the microchip company.
8. Once sent, a line will be added to the patient history for reference.

Registering when adding a microchip as a treatment.

Microchips can also be registered when adding treatment.

1. Dispense an item with the 'Is Chip' treatment option enabled within Code Entry. If this is not enabled, Merlin will not recognise you are adding a microchip.



2. Enter a microchip number.
3. Select 'Ok' and the 'Send VetXML Chip' screen will display (If VetXML enabled).
4. The data protection text will show for the microchip company (detected based on the chip number).
5. Tick the necessary checkboxes based on conversation with the client.
6. Select 'Send'.
7. A registration receipt is generated which can be provided to the client as a receipt. The certificate paperwork will follow from the microchip company.

After the registration request has been sent, users can view the status via Integrations > VetXML and selecting the service type of Microchip.

Service Type	Site	Comple...	Description	Recipient	Last Updated	Created	Status
Chip	1101	✓	Crystal, Tunncliffe JUP088000403544	Chip Datab...	29 Jul 2011 10:27:52	29 Jul 2011 10:08:51	Registration service ended - Microchip registration has been accepted
Chip	1101	✓	Picture Perfect, Dymond JUP088000...	Chip Datab...	29 Jul 2011 10:29:26	29 Jul 2011 10:29:25	Registration service ended - Registration rejected: Duplicate Registration
Chip	1101	✓	Monty, Berry JUP200008094595	Chip Datab...	9 Aug 2011 09:28:...	9 Aug 2011 09:28:27	Registration service ended - Microchip registration has been accepted
Chip	1101	✓	Basil, Knight JUP1700000816348	Chip Datab...	9 Aug 2011 09:56:41	9 Aug 2011 09:56:...	Registration service ended - Microchip registration has been accepted
Chip	1101	✓	Albert, Arnold JUP120032858806	Chip Datab...	2 Sep 2011 15:14:31	2 Sep 2011 15:14:27	Registration service ended - Microchip registration has been accepted
Chip	1101	✓	Bracket, Smart & Mr Hawkins JUP08...	Chip Datab...	2 Sep 2011 15:15:59	2 Sep 2011 15:15:58	Registration service ended - Microchip registration has been accepted
Chip	1101	✓	Osborne-lucy, June 2011 JUP00000...	Chip Datab...	2 Sep 2011 15:16:42	2 Sep 2011 15:16:21	Registration service ended - Microchip registration has been accepted
Chip	1101	✓	Bobby, Hallett JUP000001558500	Chip Datab...	2 Sep 2011 15:17:21	2 Sep 2011 15:17:09	Registration service ended - Microchip registration has been accepted
Chip	1101	✓	Star, Rigby JUP219000013955	Chip Datab...	19 Oct 2011 13:00:...	8 Aug 2011 11:37:21	Registration service ended - Microchip registration has been accepted
Chip	1101	✓	Alfie, Brown JUP088000394704	Chip Datab...	19 Oct 2011 14:06:...	19 Oct 2011 14:06:...	Registration service ended - Microchip registration has been accepted

Status	Last Updated (Desc)
1 New Microchip registration has been generated	19 Oct 2011 14:06:55
2 Microchip registration awaiting collection	19 Oct 2011 14:06:55
3 Download of Microchip registration has been confirmed	19 Oct 2011 14:06:55
4 Microchip registration has been accepted	19 Oct 2011 14:06:59

A list will display of all requested registrations, with filters available to amend the information shown.

When a patient is selected, the bottom half of the screen will detail the activity of the registration with date and time stamps of when the status was last updated.

To view the registration receipt again, right click a patient and select 'View Item'. This will display the receipt in a new window.

Alfie, Brown JUP088000394704	Chio D
	Refresh
	View Item
	View Report
